



STANDARD WARRANTIES

15 YEAR ORIGINAL EQUIPMENT PANEL WARRANTY – NOR-LAKE FINELINEFOAM WALK-IN ROOM PANELS

WARRANTY COVERAGE: Nor-Lake, Incorporated extends the following warranty to the original purchaser/user, which shall be deemed to mean the individual or company for whom the warranted product(s) was originally installed. It neither assumes, nor authorizes any person to assume, any obligation other than that covered by this warranty, and applies only within the continental boundaries of the United States of America, its territories and possessions, and Canada.

Nor-Lake warrants this product to be free from defects in material or workmanship under normal use and service. In the event of failure, the obligation of Nor-Lake under this warranty shall be limited to repairing or replacing with a like panel, at Nor-Lake's option, F.O.B. Hudson, WI, any original equipment panel of the warranted original equipment panel of the warranted original equipment product which proves defective, and which Nor-Lake's examination shall disclose to its satisfaction to be thus defective, and which cannot be placed back into operation in the field with normal service efforts.

A replacement panel installed as a result of this warranty is not subsequently covered by this warranty. Nor-Lake reserves the right to require the return, collect freight, of any defective panel. **A Nor-Lake provided authorization number is required before the return of any panel.**

The warranty is in force for fifteen (15) years from date of installation, but no longer than fifteen (15) years six (6) months from Nor-Lake invoice date. Any claim for defects occurring between fifteen (15) years and fifteen (15) years six (6) months from Nor-Lake invoice date must furnish proof that installation date did occur within six (6) months of Nor-Lake invoice date.

WARRANTY EXCLUSIONS: Nor-Lake's obligation on non Nor-Lake manufactured items shall be limited only to the extent of the warranty extended by the respective manufacturers of said products. This warranty does not apply to the panel finish. This warranty does not apply to equipment which has been subject to removal from original installation site, dismantled and rebuilt, or subject to any accident, alterations by authorized service, negligence, abuse, misuse, or improper installation. This warranty does not include any labor or mileage charges for replacement or repair of defective panels.

ONE YEAR ORIGINAL EQUIPMENT PARTS WARRANTY – ALL NOR-LAKE COMMERCIAL REFRIGERATION PRODUCTS

WARRANTY COVERAGE: Nor-Lake, Incorporated extends the following warranty to the original purchaser/user, which shall be deemed to mean the individual or company for whom the warranted product(s) was originally installed. It neither assumes, nor authorizes any person to assume, any obligation other than that covered by this warranty, and applies only within the continental boundaries of the United States of America, its territories and possessions, and Canada.

Nor-Lake warrants this product to be free from defects in material or workmanship under normal use and service. In the event of failure, the obligation of Nor-Lake under this warranty shall be limited to repairing or replacing with a like part, at Nor-Lake's option, F.O.B. Hudson, WI, any original equipment part of the warranted original equipment product which proves defective, and which Nor-Lake's examination shall disclose to its satisfaction to be thus defective, and which cannot be placed back into operation in the field with normal service efforts.

A replacement part installed as a result of this warranty is not subsequently covered by this warranty. Nor-Lake reserves the right to require the return, collect freight, of any defective part. **A Nor-Lake provided authorization number is required before the return of any parts or equipment.**

Should purchaser elect to obtain a replacement for the defective part locally in lieu of purchasing the part directly from Nor-Lake, Nor-Lake's financial obligation will be limited to a reimbursement consistent with the purchaser's/user's then current purchase price for the defective part acquired from Nor-Lake, Incorporated.

The warranty is in force for one (1) year from date of installation, but not longer than one (1) year six (6) months from Nor-Lake invoice date. Any claim for defects occurring between one (1) year and one (1) year six (6) months from Nor-Lake invoice date must furnish proof that installation did occur within six (6) months of Nor-Lake invoice date.

WARRANTY EXCLUSIONS: This warranty does not apply to equipment which has been subject to removal from original installation site, dismantled and rebuilt, or subject to any accident, alteration by authorized service, negligence, abuse, misuse, or improper installation. This warranty does not include any labor or mileage charges for replacement or repair of defective parts. This warranty does not include replacement of any expendable items such as refrigerants, oils, filters, or driers.

NINETY DAY REPLACEMENT PARTS WARRANTY – ALL NOR-LAKE COMMERCIAL REFRIGERATION PRODUCTS

WARRANTY COVERAGE: Nor-Lake, Incorporated extends the following warranty to the original purchaser/user, which shall be deemed to mean the individual or company for

whom the warranted products(s) was originally installed. It neither assumes, nor authorizes any person to assume, any obligation other than that covered by this warranty and applies only within the continental boundaries of the United States of America, its territories and possessions, and Canada.

Nor-Lake warrants this replacement part to be free from defects in material or workmanship under normal use and service. In the event of failure, the obligation of Nor-Lake under this warranty shall be limited to repairing or replacing with a like part, at Nor-Lake's option, F.O.B. Hudson, WI, the replacement part only of the warranted product which proves defective, and which Nor-Lake's examination shall disclose to its satisfaction to be thus defective, and which cannot be placed back into operation in the field with normal service efforts.

A replacement part installed as a result of this warranty is not subsequently covered by this warranty. Nor-Lake reserves the right to require the return, collect freight, of any defective part. **A Nor-Lake provided authorization number is required before the return of any parts or equipment.**

Should purchaser elect to obtain a replacement for the defective part locally in lieu of purchasing the part directly from Nor-Lake, Nor-Lake's financial obligation will be limited to reimbursement consistent with the original purchaser's/user's then current purchase price for the defective part acquired from Nor-Lake, Incorporated.

The warranty is in force for ninety (90) days from date of installation, but not longer than one hundred twenty (120) days from Nor-Lake invoice date must furnish proof that installation date did occur within thirty (30) days of Nor-Lake invoice date.

WARRANTY EXCLUSIONS: This warranty does not apply to equipment which has been subject to removal from original installations site, dismantled and rebuilt, or subject to any accident, alterations by authorized service, negligence, abuse, misuse, or improper installation. This warranty does not include any labor or mileage charges for replacement or repair or defective parts. This warranty does not include replacement of any expendable items such as refrigeration, oils, filters, or driers.

EIGHTEEN MONTH LABOR/SERVICE WARRANTY – NOR-LAKE COMMERCIAL REFRIGERATION PRODUCTS

WARRANTY COVERAGE: Nor-Lake, Incorporated extends the following warranty to the original purchaser/user, which shall be deemed to mean the individual or company for whom the warranted product(s) was originally installed. It neither assumes, nor authorizes any person to assume, any obligation other than that covered by this warranty, and applies only within the continental boundaries of the United States of America, its territories and possessions, and Canada.

Nor-Lake warrants this product to be free from defects in material or workmanship under normal use and service. In the event of failure, the obligation of Nor-Lake under this

warranty shall be limited to the reasonable labor cost, on a straight time basis, to repair the warranted product which proves defective. No overtime labor costs or travel time will be paid under this warranty.

The warranty is in force for one (1) year, six (6) months from the date of installation, but no longer than two (2) years from Nor-lake invoice date. Any claim for defects occurring between one (1) year, six months and two (2) years from date of Nor-Lake invoice must furnish proof that installation date did occur within six (6) months of Nor-Lake invoice date.

WARRANTY EXCLUSIONS: Excluded from coverage under this warranty are charges for original installation, start-up and control adjustments. The warranty does not apply to equipment which has been subject to removal from original site, dismantled and rebuilt, or subject to any accident, alterations by authorized service, negligence, abuse, misuse or improper installation. This warranty does not apply to remote refrigeration systems requiring electrical inter-wiring or refrigerant piping provided by others.

IT IS EXPRESSLY UNDERSTOOD AND AGREED THAT EACH OF THE WARRANTIES SET FORTH HEREIN ARE EXCLUSIVE AND IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.

FOR EACH OF THE WARRANTIES SET FORTH HEREIN, UNDER NO CIRCUMSTANCES WHATSOEVER SHALL NOR-LAKE BE LIABLE TO PURCHASER FOR LOSS OF USE, REVENUE OR PROFIT OF FOR ANY OTHER INDIRECT, INCIDENTAL, SPECIAL OR CONSEQUENTIAL DAMAGES, INCLUDING, BUT NOT LIMITED TO, LOSSES INVOLVING FOOD SPOILAGE OR PRODUCT LOSS.

ALL WARRANTY CLAIMS MUST BE RECEIVED BY NOR-LAKE WITHIN 30 DAYS OF EQUIPMENT FAILURE.

ALL WARRANTY CLAIMS MUST INCLUDE NOR-LAKE EQUIPMENT MODEL AND SERIAL NUMBERS.

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